

Wisconsin Department of Public Instruction PUBLIC LIBRARY SYSTEM PLAN AND CERTIFICATION OF INTENT TO COMPLY CALENDAR YEAR 2024

PI-2446 (Rev. 09-2023)

Required by Wis. Stat. §§ 43.17(5) and 43.24(3)

INSTRUCTIONS: Complete and submit one copy of this Word document along with one signed, scanned copy in PDF format to the Division for Libraries and Technology (Division) by Friday, October 13, 2023. Submit completed Word and PDF documents to:

LibraryReport@dpi.wi.gov

	GENERAL INFORMATION	
Library System		
Manitowoc-Calumet Library System		

Describe significant needs and problems that influenced the development of this and other system plans.

SYSTEM SIZE

MCLS has the smallest population and geographically, it is the smallest library system in Wisconsin. As a result, MCLS receives the least amount of state aid funding. With 3.26 FTEs, it also employs the smallest staff. In spite of MCLS's small size, the member libraries continue to successfully operate.

STAFFING

In 1984, MCLS had 7.36 FTEs; decreasing to 4.0 from 2005 to 2008. MCLS is currently staffed by 3.26 FTEs. In addition to the Director, MCLS currently employs a part-time ILS/IT Specialist, a part-time Office and Outreach Coordinator, and two part-time van drivers. In 2024, the system will hire an ILS/IT Specialist as a full-time employeee. Due to an increase in state aid in 2024, the system will have the opportunity to explore providing health coverage to eligible employees. While technology funding, ILS support and maintenance, and delivery are the top priority system services, MCLS will continue to find a way to provide equitable services for youth, older adults, and other segments of our population for whom using the library is difficult, limited, or minimized. A priority for 2024 is addressing concerns and challenges surrounding health care costs and attracting/retaining quality employees.

INTERLIBRARY LOAN

Implementation of the Libraries Automated Resource Sharing Consortium (LARS) shared system had changed many interlibrary loan (ILL) procedures and patterns, and has resulted in a much higher volume of resource sharing within MCLS and a consequent need for reliable van delivery service. MCLS has hired its own van drivers which were once contracted through the Resource Library. As a result, the delivery costs for the system have gone down. In 2024, costs for statewide delivery through the South Central Library System will experience a slight increase, despite rising gasoline prices.

AUTOMATION AND TECHNOLOGY

It is not surprising that decreased funding experienced at the member libraries would cause the libraries to look to the system to provide the needed support to maintain the current level of automation technology. In addition to funding Internet service for the member libraries, MCLS has also agreed to pay the bulk of the annual integrated library system (ILS) maintenance costs. In exchange for financing the ILS, the system no longer offers cash grants to the member libraries.

STATE AID AND USE OF RESERVES

While the level of services provided by the libraries and the library system have not been reduced, our organizations have adjusted to operate in a very lean manner - providing the same level of service with minimal staff. Therefore, the significant need and problem that had historically influenced the system's annual plan, as well as the libraries' plans from year to year, is most remarkably the uncertainty and unlikelihood of additional funding in future years. However, in 2024 and 2025, the system will be receiving additional state aid. The 2024 system annual plan will outline and reflect how the additional state aid will be most effectively used to support and promote our member libraries. Additionally, possible changes in the functions and structures of public library systems due to the ongoing Public Library System Redesign Project, requires system annual planning to be as flexible as possible in the areas that are currently under consideration.

Did the library system consult member libraries in the development of this plan?
No, the library system did not include member libraries in the development of this plan.
Yes, the library system included member libraries in the development of this plan.
If yes, describe the planning environment and process for this system plan. Include how member libraries are involved in plan development and review:
The member libraries are continuously involved in system planning. This type of planning is happening throughout any given year and is shaped and informed by the bi-monthly meetings held for our ILS consortium and our directors' council. The LARS (Libraries Autormated Resource Sharing) consortium plays a major role in developing future projects through these six

scheduled meetings each year. MCLS meets with consortium directors and staff to plan for future ILS upgrades and

GENERAL INFORMATION (cont'd.)

improvements in functionality of the ILS and online catalog. It is at these meetings that concerns for current practice are brought to the table and adjusted, as necessary. Therefore, reviewing current practice naturally leads to short-term, as well as long-range planning for the System.

It has been recognized that in order for the member libraries to cooperate and move forward as a system, policies and procedures need to be set and standardized system-wide. LARS has been instrumental in continuing to develop policy and procedure as many system interactions originate from the nature of our shared ILS and other technology-related resources. To this end, two committees continually work to update the official LARS policies and procedures. These committees include the LARS Cataloging/Circulation Committee and the LARS Collection Development Committee. Collective work to update these documents - policy and procedure - is vital to the success of our member libraries' ability to work collaboratively with each other and therefore, will be an ongoing process and project. Similarly,the LARS Online Resources Committee - was formed in 2020. In 2024, the New York Times digital will be added to the list of online resources available to MCLS patrons. The decision to renew, discontinue, or add a particular electronic resources is based on research and analysis completed by this committee.

For the purposes of the 2024 system annual plan, the Technology and Resource Sharing plan for 2020-2024 will continue to be invaluable in setting priorities for providing services and allocating resources in future years. This plan will be updated for years 2025-2029 with the new ILS/IT Specialist in place, and assuming the leadership of technology for the system and the member libraries.

Furthermore, the member libraries set the priorities for allocating the additional state aid the system will receive in 2024. The system will invest the additional state aid in the following ways: 1) add New York Times Digital, 2) continue to fund access to Consumer Reports Online, Novelist Plus, LibraryAware, and Bookpage for all six member libraries, 3) fund and facilitate author visit(s), 4) provide all staff training on collection development for EDI perspectives, 5) fund WPLC OverDrive econtent, and 6) invest in recruiting a quality replacement for the open ILS/IT Specialist position.

Does the library system have a formally appointed advisory committee under Mic. Stat. 8.43.17/2m/2

Resource Library Agreement

- Wis. Stat. § 43.24(2)(b) Backup reference, information and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
- The system will provide a signed copy of the resource library agreement to the Division by January 15.

If the system is providing the resource library agreement through a publicly available webpage, provide the URL here:

Resource Library Agreement - Manitowoc-Calumet Library System (mclsweb.org)

Reference Referral, Interlibrary Loan, and Technology

Wis. Stat. § 43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

List ongoing activities related to this requirement:

Participate in and support the Library Automated Resource Sharing Consortium (LARS) through which MCLS libraries share materials through a common database and circulation system. Use WISCAT-ILL to refer, receive, and manage interloan requests at the system level.

Purchase WISCAT licenses for all member libraries, or licenses to the successor system depending on cost. All member libraries will use WISCAT-ILL for "traditional" interlibrary loan outside of the LARS shared system, or in any successor system selected and implemented by the Public Library Development Team.

Participate in regional and state meetings and training related to interlibrary loan.

Provide or arrange training for member library staff regarding interlibrary loan tools, procedures, etc. as needed.

Continue to implement the "Wisconsin Interlibrary Loan Guidelines.

Maintain, interpret, and analyze interlibrary loan statistics.

Maintain, interpret, and analyze LARS lending statistics.

Implement and maintain the newest versions of the WISCAT catalog and WISCAT-ILL functionality.

Continue to adapt ILL procedures to fit the LARS shared automation system within MCLS, which includes all MCLS member libraries and one area multi-type library.

Provide/arrange training for member library staff regarding interlibrary loan tools, procedures, etc. to be provided by RL&LL/WISCAT staff, as needed.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

Continuous adaptation of WISCAT borrowing and lending parameters, as needed.

Inservice Training

Wis. Stat. § 43.24(2)(e) Inservice training for participating public library personnel and trustees.

The Division interprets inservice training to incorporate a range of in-person and virtual continuing education opportunities.

List ongoing activities related to this requirement.

Member library directors have indicated that CE was not a priority service provided by the system. Therefore, the program budget was significantly decreased. However this budget line will be bumped up in 2024 to cover the cost of all staff training with a focus on equity, diversity, and inclusivity in regards to collection development and maintenance.

Provide or arrange for customized in-house training sessions for member library staff on topics related to the LARS shared automation system, OverDrive, online databases, and other emerging technologies.

Provide validation and record-keeping in support of the Wisconsin Public Librarian Certification law. Ensure that all member library directors maintain proper certification.

Participate in meetings for library system CE coordinators.

Provide orientation for new System Board members and for new directors of member libraries.

Highlight events and learning opportunities on the MCLS website and the system's Facebook page.

Distribute information about CE opportunities offered by other library systems and other related agencies, and provide links on the MCLS System web page to a variety of continuing education opportunities.

Invite library trustees to relevant workshops/webinars, and attempt to tailor at least one workshop per year specifically to the interests and needs of trustees.

MCLS will participate in the NEWI (Northeast Wisconsin Continuing Education Agreement), a multi-system contract with Winnefox for providing continuing education for library directors, library staff, and library trustees.

In addition, MCLS contributes to support the webinar conferences planned by other systems - Wild Wisconsin Winter Web Conference planned by Jamie Matczak at the Wisconsin Valley Library System and the Trustee Training Week planned by Jean Anderson at the South Central Library System.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

LSTA funding will make the continuation of the security training provided by Infosec available to all participating MCLS member libraries.

Provide training on creating and maintaing diverse collections with an EDI emphasis.

Identify the names and email addresses of continuing education staff employed by the system for continuing education services:

Rebecca Scherer: rscherer@mcls.lib.wi.us

If the system contracts with another system or entity to plan and conduct continuing education services, list that system or entity and provide a link to, or copy of, the current agreement:

NEWI - CE coordination is provided by Angela Schneider at the Winnefox Library System.

Delivery and Communication

Wis. Stat. § 43.24 (2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

List ongoing activities related to this requirement. For physical delivery reference resources, personnel, and vendors.

Provide van delivery service five days per week (Monday through Friday) to all member libraries, and at least two times per week at the academic library that receives MCLS delivery service. The delivery route also includes stops to pick up materials returned at book drops located in the outlying areas of Hilbert, Valders, and Mishicot.

Contract with the South Central Library System for statewide intersystem van delivery service five days a week,

Rent garage space to house the System van.

Use WISCAT-ILL or its successor and OCLC for interlibrary loan communications.

Provide direct Internet access for all MCLS member libraries.

Provide updates for member libraries regarding system activities, continuing education opportunities, and library-related news.

Use email for communication and electronic delivery of information. MCLS provides email accounts for staff of participating member libraries.

MCLS facilitates web hosting services for participating member libraries through Bluehost.

Maintain an MCLS system website with information for member libraries and area libraries of all types.

Continue to revise, improve, expand the MCLS System website and Facebook page.

An agenda item addressing communication among the system and the member library directors will remain on the the agenda of the MCLS Directors' meetings.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

Maintain MCLS delivery service to provide van delivery to all member libraries five days a week.

Maintain an MCLS System website with information for member libraries and area libraries of all types.

Service Agreements

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1	∕Ⅵ	VVIS.	otat.	9 40.24(2)(4)	Service agreement	yvilli ali at	ajacent norar	yo	y 5 (CI110.

The system will provide a copy of the agreements to the Division by January 15. The agreements with adjacent systems – including consulting agreements, consortium agreements, etc. – must include a list of all systems signing the agreement.

If the system is providing the service agreements through a publicly available webpage, provide the URL here:

Intersystem Agreements - Manitowoc-Calumet Library System (mclsweb.org)

If the system is providing the service agreements through a publicly available webpage, provide a brief description of the types and number of agreements here: The website provides 14 Intersystem Agreements.

Other Types of Libraries

X	🔀 Wis. Stat. § 43.24(2)(L) Cooperation and continuous planning with other types of libraries in the system area, which re	asults in agreements with
	those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.	

The system will have agreements with other types of libraries, or if the system participates in a cooperation agreement with a multitype organization to meet the purposes of this goal, there is established a clear link between the system and the individual members of the multitype organization. The system will provide a copy of the agreement with a list of all signing libraries to the Division by January 15.

If the system is providing the agreements with other types of libraries through a publicly available webpage, provide the URL here:

If the system is providing the agreements with other types of libraries through a publicly available webpage, provide a brief description of the types and number of agreements here:

Library Technology and Resource Sharing Plan

- Wis. Stat. § 43.24(2)(m) Planning with the division and with participating public libraries and other types of libraries in the area in regard to library technology and the sharing of resources. By January 1, 2000, and every fifth January 1 thereafter, the public library system shall submit to the division a written plan for library technology and the sharing of resources.
- The system will provide the current plan for library technology and resource sharing to the Division by January 1, 2024, if the system amended the plan since last submitting it to the Division or if the plan on file with the Division is no longer valid. See the Library System Technology and Resource Sharing plan webpage for the most current version of the system library technology and resource sharing plan.

If the system is providing the current technology and resource sharing plan through a publicly available webpage, provide the URL here: Technology and Resource Sharing Plan 2020-2024 – Manitowoc-Calumet Library System (mclsweb.org)

Is the plan current and comprehensive for the technology and resource sharing services the system provides?

- Yes, the library system technology and resource sharing plan is current and comprehensive for the technology and resource sharing services the system provides.
- No, the library system technology and resource sharing plan is not current or comprehensive for the technology and resource sharing services the system provides or will provide.

If no, describe what the system has added, changed, or eliminated from the plan in effect (and describe how the changes were reviewed with member libraries and approved by the system board):

Indicate new or priority activities relating to this requirement for the plan year:

The current Technology and Resource Sharing plan will be in effect through 2024. The plan includes goals and objectives covering the following topics:

Internet/email safety for library staff, technology skills training for library staff, a comprehensive study of online resources including a scan for accessibility and a cost per use analysis, providing promotion and marketing of the resources and services provided by the member libraries, and the creation/adaptation of standardized policies and procedures for cataloging, circulation, and collection development as it relates to the ILS and resource sharing among our libraries.

While the above listed goals and objectives are still relevant, 2024 will have a targeted focus on continuing to provide access to the following online resources: Novelist Plus, Consumer Reports Online, LibraryAware, the SOLUS catalog app and WPLC OverDrive e-content. In addition, MCLS will contract with WiLS to provide access to the New York Times Digital with the addition of the Cooking and Games modules.

Professional Consultation

Wis. Stat. § 43.24(2)(h) Professional consultant services to participating public libraries.

Identify consultants, specific service areas, and related activities. If the consultant is employed by a member library, indicate the library and the consultant's title:

System Director will provide:

Consulting services to member libraries, with System and/or Resource Library staff available to consult in areas of library administration and planning, collection development, reference and information, inclusive services and accessibility, technical services, automation and technology, adult services, young adult services, and youth services.

Referral of questions seeking additional advice from the Library Services Team at the DPI or other sources when necessary, particularly in regard to legal issues.

Perform the duties of the System Youth Liaison, Inclusive Services Consultant, as well as the Continuing Education Consultant. The Director will participate in statewide meetings related to these services.

Maintenance and sharing of frequently requested information on topics such as library policies, legislation, open meetings law, planning, and copyright.

Consulting with member libraries and with both member counties on county library planning and county library budget requests. Convene at least one annual planning meeting per year in each county.

Continue to maintain a high level of consulting with the Manitowoc County and Calumet County Library Advisory Committees

and the respective County Boards in regard to the County service plans, county funding, and county appointments to the MCLS Board and to local public library boards.

ILS/IT Specialist will provide:

Assistance with all aspects of the functionality of the ILS - including Workflows modules such as cataloging and circulation, the online catalog, patron notifications, ILS reporting, and the SOLUS catalog app.

Assistance and maintenance of member library public PCs, peripherals such as self-check equipment, Internet service, software and online resources.

Purchasing of new PCs, software and peripherals.

Guidance on purchasing and assistance with implementing new technology at the member libraries.

Technical assistance for all submitted MCLS patron OverDrive support requests.

Support of technology related grants, such as Infosec Information Security Training.

Office & Outreach Coordinator will provide:

Billing information - accounts payable and accounts receivable.

Estimated costs payable to the system for member libraries during fiscal year budgeting process.

Planning and preparation for system meetings, workshops, and events.

Bookkeeping and payroll administration.

Maintenance of the System website and Facebook page to provide current and relevant information for member libraries and library trustees.

Marketing, outreach, and promotional activities on behalf of the member libraries.

Facilitation of system activities that engage with the member libraries' communities. For example, Trunk or Treat, community parades, and Touch the Trucks events.

Indicate new or priority activities relating to this requirement for the plan year (if no change from current year, indicate None):

Priority on the topics of Intellectual Freedom and collection development for inclusivity & diversity will continue in 2024. The system anticipates the retirement and replacement of the ILS / IT Specialist position.

Inclusive Services

Wis. Stat. § 43.24(2)(k) Promotion and facilitation of library service to users with special needs.

The Division interprets services to users with special needs as inclusive services. Inclusive library services are holistic, spanning library policies, collections, space, and services. Inclusive services reflect equity and accessibility for all members of the community, including services to individuals or groups for whom using the public library is difficult, limited, or minimized.

Indicate new or priority activities relating to this requirement for the plan year:

Explore and share resources that provide guidance and examples of how to handle such issues surrounding equity, diversity, and inclusion as appropriate and with neutrality, at the public library level. The guiding principles will be taken from the ALA Bill of Rights and the DPI's Inclusive Services Statement.

Provide ongoing support and consultation for member libraries in face of challenges to materials and Intellectual Freedom. Such challenges are active and further anticipated in an effort to categorically censor access to materials deemed inappropriate by a minority of individuals.

Other Service Programs

Wis. Stat. § 43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

List each "other" service program individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

OTHER SERVICE PROGRAMS - Collection Development

Ongoing

MCLS will continue to fund the Wisconsin Public Library Consortium (WPLC) e-content (electronic books, digital audiobooks, & electronic magazines) buying pool, while collecting fees from the member libraries to maintain WPLC membership. Member libraries agreed to pay a proportional share of the annual charge to maintain membership in the WPLC that began in 2005. MCLS will be contributing a total of \$24,079 for the statewide e-content buying pool in 2024.

New or Priority

The system will fund accss to the New York Times Digital.

The system will fund an all-day training opportunity for all library staff covering EDI concepts in regard to collection development.

The system and member libraries will evaluate all active online resources to determine accessibility, inclusivity, and acceptable levels of usage based on the cost for access.

In 2024, the system will fund author events throughout the system area.

OTHER SERVICE PROGRAMS - Services to Youth

Ongoing

The MCLS Director continues to serve as the System's Youth Services Liaison to provide consulting assistance to member libraries, represent MCLS at state meetings, plan and facilitate youth-related events, and share youth-related information and learning opportunities with appropriate member library staff members.

Hold at least three meetings for youth services staff of member libraries to share information, plan for summer programs and the annual Battle of the Books event.

Provide a Summer Library Reading workshop that fits the needs of library staff that cater to both the youth and the teen age groups.

Seek opportunities to collaborate with local school library program directors to increase resource sharing and public library awareness.

Continue to seek out funding to sustain and expand the Reach Out and Read programs and associated community partnerships in both counties.

Continue to seek out partnerships with local organizations that provide services to youth and their families.

Administration

- The system will not expend more than 20 percent of state aid received in the plan year for administration.
- The system will submit the 2022 system audit to the Division no later than September 30, 2024.

Budget

The system completed and included the budget by service program category and fund source for the plan year (see guidelines).

COLLABORATIVE ACTIVITIES

Summary of Activities Briefly describe collaborative activities with other libraries, public library systems, and other organizations. Exclude services and activities listed in the system's 2021 resource library contract.

- 1. The system participates in the statewide WPLC OverDrive e-content purchasing pool.
- 2. NEWI MCLS, NFLS, and OWLS will contract with the Winnefox Library System to assist MCLS, NFLS, and OWLS in planning and providing in-service training opportunities for MCLS, NFLS, and OWLS member library personnel and trustees between January and December of 2024.
- 3. Continuing Education Programs offered cooperatively by systems throughout the state as well as collaboratively funding speakers and larger events such as the Wild Wisconsin Winter Web Conference and the Trustee Training Week.
- 4. Reach Out and Read The system and member libraries collaborate with the following community partners to maintain and promote the Reach Out and Read program: Froedtert / Holy Family Memorial Pediatrics, Aurora Medical Center, Bellin Health, Prevea Health Center, Birth to 3 Program, Wisconsin Department of Health Services, Reach Out and Read Wisconsin Coalition, United Way Manitowoc County, Investing Early Coalition, Lakeshore CAP Lakeshore Family Resources, Early Head Start, and Interstate Books 4School.

Activity	Amount
1. WPLC OverDrive e-content Buying Pool	\$1,692,110
2. NEWI Continuing Education Collaboration	\$25,000
3. Statewide Continuing Education Collaboration	\$8,000
4. Reach Out and Read	\$15,000
5.	
6.	
7.	
8.	

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Cost Benefit For each activity above, list the activity name a	and estimated cost benefit realized.		
	Activity	L	Amount
9.			
10.	V		
	Cost Benefit	: Total	\$0
	CERTIFICATION		
WE, THE UNDERSIGNED, CERTIFY that to the best of ou correct, and that the system will be in full compliance with al	or knowledge, the information provided in this document and Il applicable provisions of Chapter 43 of the Wisconsin Statute	any attac s for the	hments is true and year 2024.
Name of System Director	Signature of System Director	Date S	Signed <i>Mo./Qay/Yr</i> .
Rebecca Scherer	> Rebecca Sonerer	9	120/23
Name of System Board President	Signature of System Board President	Date S	Signed <i>Mo./Day/Yr</i> .
Raymond S, Mueller	> Raymord S. Mueller.	10/	103/202
LIBR	FOR DPI USE ARY SYSTEM PLAN APPROVAL		

DLT Assistant Superintendent Signature

Darrell L. Williams, Ph.D.

Date Signed Mo./Day/Yr.

11/20/23

Pursuant to Wis. Statutes, the plan contained herein is:

Provisionally Approved See Comments.

Not Approved See Comments.

Approved

Comments

	PUBLIC LIBRARY SYSTEM 2024 ANNUAL PROGRAM BUDGET				
Program	2024 Public Library System Aid	System Aid Carryover and Interest Earned	Other State and Federal Library Program Funds	All Other Income	Total
Technology, Reference, and Interlibra	ry Loan*				
1. Backup Reference	\$11,000				
2. Reference Referral / ILL	\$7,000				
3. Technology	\$243,138	\$3,612			
4.					
5. Electronic Resources	\$24,000				
Program Total	\$285,138	\$3,612	\$0	\$0	\$288,750
Continuing Education and Consulting	Service*				
1. Continuing Education	\$7,000				
2. Consulting	\$8,000				
Program Total	\$15,000	\$0	\$0	\$0	\$15,000
Delivery Services	\$45,000				\$45,000
Inclusive Services	\$1,000				\$1,000
Library Collection Development	\$11,000				\$11,000
Direct Payment to Members for Nonresident Access				\$72,689	\$72,689
Direct Nonresident Access Payments Across System Borders				\$587,831	\$587,831
Youth Services	\$6,000				\$6,000
Public Information	\$2,000				\$2,000
Administration	\$91,500				\$91,500
Subtotal	\$156,500	\$0		\$660,520	\$817,020
Other System Programs					
1. Library Programming	\$1,000				\$1,000
2.					\$0
Program Total	\$1,000	\$0	\$0	\$0	\$1,000
Grand Totals	\$457,638	\$3,612	\$0	\$660,520	\$1,121,770

^{*}These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1. Line 5 is reserved for the amounts budgeted for electronic resources (see program budget guidelines).

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