Administrative Review Report

Sheboygan Falls School District

Review Schedule:

Schedule Type	Start Date	End Date
Off-Site Review	11/07/2019	02/24/2020
On-Site Review	03/11/2020	03/12/2020
Site Selection Worksheet	11/07/2019	11/29/2019
Entrance Conference	03/11/2020	03/11/2020
Exit Conference	03/12/2020	03/12/2020

Commendations:

Thank you to the staff at Sheboygan Falls School District for the courtesies extended during the on-site review. Thank you for being available for answering questions and providing additional information. All were very receptive to recommendations and guidance. In addition, thank you for taking the time to respond to the off-site questions and requests, as well as pulling records for the on-site portion of the review. Having a significant amount of information and strong communication prior to the on-site visit made the review go smoothly.

The food service director did an excellent job preparing for the review, and was readily available through the duration of the review to answer questions and have thoughtful discussions about aspects of the nutrition programs. The food service staff were welcoming, knowledgeable, and clearly dedicated to their work. The cafeteria was inviting and interactions between staff and students during meal times were positive and customer-service focused. The food service director is very knowledgeable and works hard to ensure staff members are trained and supported, students are fed nutritious meals, and program regulations are met. Professional standards training hours for all staff members exceeded the requirements and were well-tracked on the DPI tracking tool. Keep up the good work on professional standards!

The district's Food Service webpage is very well developed and informative. The menus posted on the website are bright and appealing. Great job making resources available online!

The food service department also offers a variety of healthy snack items that parents or teachers can purchase for celebrations. Offering these healthy snacks is a great way to support the goals of the wellness policy. Great job on this creative initiative!

The food service staff members do an excellent job maintaining temperature logs. All logs are completed and are thorough. There are many coolers and freezers to monitor at the elementary school, and there are daily temperature logs for all of this. It is excellent that such care is taken on temperature monitoring, as this is an important food safety procedure.

The Breakfast in the Classroom (BIC) program at the elementary school is running very well. In the classrooms that were observed, the teachers took care to ensure students had reimbursable meals and were marked off on the roster when they were taken. It is awesome that BIC is available to students and that teachers are well-trained on the program requirements.

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Findings and Corrective Action:

Question #	127				
Form Name	Certification and Benefit Issuance (124 - 142)				
Site Name					
Site Name	accordingly. Corrected on-site; no further action required.				
Corrective Action History	Finding: The household members box and number of household members names did not match on one application for one student. The number of names must match the number in the box for the application to be considered completethere were two names but the box said "0." This student was approved for free benefits, but the application should have been considered incomplete until the correct information was obtained. Corrective Action: The determining official contacted the household and confirmed there are two household members. The application was updated accordingly. Corrected on site on further action required				
Corrective Action Status	Flagged				
Due Date					
TA Log #	TA Log# exists				
Question #	126				
Form Name	Certification and Benefit Issuance (124 - 142)				
Site Name					
Corrective Action History	Finding: The SFA does not have procedures for handling discrimination complaints specific to the USDA school meals programs (FNS Instruction 113-1). Corrective Action: Provide a timeline for when a specific school meals programs civil rights complaint policy/procedures will be put in place, or added to an existing district policy. Provide the name and title of the SFA representative that will ensure compliance. See corresponding technical assistance for resources to aid in this process, including a template policy.				
Corrective Action Status	Flagged				
Due Date					
TA Log #	TA Log# exists				
Question #	803				
Form Name	Civil Rights (800 - 807)				
Site Name					
	a copy of the check off sheet that will be used at the POS. The Field Trip meal resources on the Lunch Menu Planning webpage can be of assistance for these items.				
Corrective Action History	Finding: The SFA offers field trip meals but the POS system for field trip meals does not meet requirements. Currently, student accounts are charged for meals when the teachers pick up the meals from kitchen for the field trip. The charges are based on which students ordered a meal, and not on which students actually received a reimbursable meal at lunch time. As a reminder, the POS is defined as the point where it can be reliably determined that an eligible child received a reimbursable milk or meal. Corrective Action: Modify the POS system so that students are checked off by an adult when they actually receive their meal. Completed sheets should be returned to food service and used for charging student accounts. Submit a written plan detailing how field trip meals will be counted and claimed going forward, including				
Corrective Action Status	Flagged				
Due Date					
TA Log #	TA Log# exists				
Question #	305				
Form Name	Meal Counting and Claiming (300 - 311)				
Site Name					

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TA Log #	No TA Log# found		
Due Date			
Corrective Action Status	CAP Submitted		
Corrective Action History	Finding: One application for three students was approved based on a case number. However, the corresponding assistance program name was not obtained. Since the school year 2018-19, the state of Wisconsin requires that all case numbers on applications also list the program name. Because this application was approved without obtaining the program name, it is considered incomplete. Corrective Action: The determining official contacted the household and was notified that the assistance program was Food Share, which corresponded to the ten digit case number. The application was updated accordingly. Corrected onsite; no further action required.		
Site Name			
Form Name	Certification and Benefit Issuance (124 - 142)		
Question #	132		
TA Log #	No TA Log# found		
Due Date			
Corrective Action Status	CAP Submitted		
Corrective Action History	Finding: There were three students who were receiving free meal benefits without proper documentation to support the benefit. These students were not matched to direct certification, were not on any meal applications, and a benefit extension could not be identified. Corrective Action: Send each household a notice of adverse action. The adverse action letter must advise that the student's status will change to "paid" 10 calendar days after the date the letter is sent. The letter must also advise of the change in benefits; reasons for the change; an appeal must be filed within the 10 calendar days advance notice period to ensure continued benefits while awaiting a hearing and decision; instructions on how to appeal; and the household may reapply for benefits at any time during the school year. A template adverse action is available under the Documents tab of SNACS. Additional information about adverse action is available in the Eligibility Manual. In SNACS, please upload the copies of the letters sent to the households.		
Site Name			
Form Name	Certification and Benefit Issuance (124 - 142)		
Question #	133		
TA Log #	TA Log# exists		
Due Date			
Corrective Action Status	CAP Submitted		
Corrective Action History	Finding: There were two students receiving free meal benefits as a result of an incorrectly extended direct certification E code from a foster child in the same household. As a reminder, E codes do not extend to other household members. This error appears to be the result of all free direct certifications on July 8 being imported into the software system as "free direct SNAP." Because the foster child was identified in the software system as free due to SNAP, the benefit was automatically extended to other children in the household. Corrective Action: Send the household a notice of adverse action notifying them that the two children not identified as foster will change from free to paid status ten calendar days after the date the letter is sent. Please ensure that the child in the household identified as "foster" continues to receive a free benefit and is noted as eligible based on foster status in the software system (this may require a manual update). In SNACS, please upload a copy of the adverse action letter sent to the household.		
Site Name			
Form Name	Certification and Benefit Issuance (124 - 142)		
Question #	134		

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TA Log #	No TA Log# found
Due Date	
Corrective Action Status	Flagged
Corrective Action History	Finding: The SFA did not perform Direct Certification (DC) in the required timeframes (7 CFR 245.6). Full enrollment DC runs must be performed at least three times each school year: at or around the beginning of the school year, 3 months after the initial match and again 6 months after the initial match, plus an additional time close to April 1 (7 CFR 245.6). The SFA frequently runs DC, but typically only does partial enrollment runs and excludes students already directly certified for free meals. Corrective Action: Provide a statement of how and when the SFA will perform the full enrollment DC runs in the required time frames during the school year. For additional information, please reference the DC User Guide, DC Webcast, and other resources on the DC webpage.
Site Name	
Form Name	Certification and Benefit Issuance (124 - 142)
Question #	141
TA Log #	TA Log# exists
Due Date	
Corrective Action Status	CAP Submitted
Corrective Action History	Finding: One student has been receiving reduced-price meal benefits, but should have been receiving free benefits. The student's sibling matched on direct certification with an S code, which should have been extended to all other children in the household. Both students were approved for reduced-price benefits via application, but should have been free via direct certification once the match and extension were identified. Corrective Action: Please send the household an increase in benefits letter (template available under Documents tab in SNACS). The letter must advise the household that their student will change from reduced-price status to free status no later than three calendar days from the date of the letter. After sending the letter to the household, the benefit should be changed to free in the software system as soon as possible and within three days. In SNACS, please upload a copy of the letter sent to the household.
Site Name	
Form Name	Verification (207 - 215)
Question #	213
TA Log #	No TA Log# found
Due Date	
Corrective Action Status	Flagged
Corrective Action History	Finding: The SFA's notice of adverse action (i.e. "We HAVE Checked Your Application" letter) did not contain all required information (7 CFR 245.6a). The letter did not adequately communicate that an appeal must be filed within the 10 calendar days advance notice period to ensure continued benefits while awaiting a hearing and decision and instructions on how to appeal, nor were the directions on how to file an appeal clearly communicated. Corrective Action: In the Eligibility Manual, review the Notice of Adverse Action section (page 57) and the When Verification is Considered Complete section (page 113). Update the letter template so it contains all of the required information. Upload the updated letter into SNACS.
Site Name	
Form Name	Civil Rights (809 - 810)
Question #	810
TA Log #	No TA Log# found
Due Date	

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Corrective Action Status	Flagged				
Corrective Action History	Finding: The correctly formatted full non-discrimination statement was not properly included on all program materials. On the direct certification (DC) notification letter, the statement's formatting was altered. However, the statement must be included with all of its original phrasing and spacing. Corrective Action: Update the DC letter template so that it includes the correctly formatted, full non-discrimination statement. Upload a copy into SNACS.				
Site Name					
Form Name	Professional Standards (1210 - 1219)				
Question #	1219				
TA Log #	No TA Log# found				
Due Date					
Corrective Action Status	Flagged				
Corrective Action History	Finding: Non-school nutrition staff who have responsibilities for the school nutrition program(s) did not receive and track job-specific training in the current school year (7 CFR 210.30). The food service secretary serves as the determining official, among other school nutrition tasks. These duties qualify the staff member as "non-school nutrition program staff with job duties pertaining to school nutrition programs" and thus four hours of professional standards training annually are required (including civil rights training). Corrective Action: Submit a tracking tool that reflects any school nutrition training completed by the food service secretary in the current school year thus far. Please also submit a plan for how training requirements for this staff member will be met going forward. Reference the Professional Standards webpage for training ideas, tracking tool templates, and guidance on requirements.				
Site Name	Sheboygan Falls Elementary				
Form Name	Meal Components and Quantities - Review Period (409-412)				
Question #	409				
TA Log #	No TA Log# found				
Due Date					
Corrective Action Status	Flagged				
Corrective Action History	Finding: There was a weekly meat/meat alternate (M/MA) shortage at lunch over the course of the review week. Over the course of the week, 7.5 oz eq was offered, but 8 oz eq is required at lunch each week. This was due to three days having 1 oz eq M/MA lunch entrées. Options: Bundle a cheese stick with the yogurt, crackers, and granola Add a cheese stick with the turkey stick and crackers Give the K4 and K5 three cheese bites instead of two Corrective Action: Submit a statement explaining how this weekly lunch meat/meat alternate shortage will be fixed during the week of review. Include any necessary serving sizes, nutrition facts labels, ingredients lists, and/or crediting documentation.				
Site Name	Sheboygan Falls Elementary				
Form Name	Food Safety, Storage and Buy American (1404-1411)				
Question #	1406				
TA Log #	No TA Log# found				
Due Date					
Corrective Action Status	Flagged				
Corrective Action History	Finding: The most recent food safety inspection report was not posted in a publicly visible location.				

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			Sheboy	ygan Falls Schoo	l District			
Corrective Action : Post the most recent report in a publicly visible location. The report from February 2020 is the most recent report that must be posted. **Corrected on-site; no further action required.**								
Technical As	sistance En	tries:						
TA Date	TA Log #	Question #	TA Area	Site	SFA Contact	Email	Phone	User Name
03/20/2020	1995	301	Administrative Review	ALL				
				Comments				
4K Meal Acc	ess				Cre	eated By	Cr	eated Date
before and/or af eat breakfast as built into the 4K lunch, PM 4K stu during the lunch eat lunch, but all daycare attende The district does session but the eat meals are cli-	terschool dayor part of their A school day, ho dents can con period can earny 4K students es are enrolled in not provide in daycare is in o aimed under thand other SNT	care within the M school day cowever AM 4K in before their it lunch. Typica is could eat lunch at K students reals for dayca peration (such the elementary)	ts. These students can all elementary school building part of their AM dayca students can stay after the school day for lunch, and lly, only the 4K students the if desired. During the seceiving care before or a reattendees on days whas over school breaks). School. Based on discussent setup for feeding and	ng. 4K students can re. Lunchtime is not heir school day to eat d any 4K at daycare attending daycare school day, the only ifter their school day. len school is not in The 4K students that sions with the food			3/	20/2020 8:39:01 AM
03/20/2020	1994	1002	Administrative Review	ALL				
				Comments				
Local Wellne	ss Policy Re	esources			Cre	eated By	Cr	eated Date
review the resou • The Loused with the Louised with the Louise transfer of the Louise tran	rces on the Local Wellness I when updating ocal Wellness I	ocal Wellness Policy Builder was policy	ing the wellness policy, it olicy webpage. Of particu thich contains sample lar which provides a summa d in the policy	ular interest may be: nguage that can be			3/	20/2020 8:19:59 AM
03/20/2020	1993	1000	Administrative Review	ALL				
				Comments				
Local Wellne	ss Policy Up	odates			Cre	eated By	Cr	eated Date
are several ways specific languag reference the He policy could dire that overlap witl	s the policy co e and defined, ealthy Hunger- ctly reference n the wellness e work toward	uld be improve measurable go Free Kids Act a other publicly policy, such as s a wellness po	the minimum content red. The SFA should considuals. It is highly recommend Smart Snacks in Schewallable board policies to policies regarding fundrulicy that is more districts.	der adding more ended to specifically ools. Additionally, the hat speak to items aisers and vending			3/	20/2020 8:19:22 AM
03/20/2020	1992	1005	Administrative Review	ALL				
				Comments				
Local Wellne	ss Policy Tr	iennial Asses	ssment		Cre	eated By	Cr	eated Date
three years, with assessment must progress toward report must be of for this report. The Wellness Scompares to a n school wellness. each policy item recommended c policy items are	h the first trier to measure the meeting LWP developed and hool Assessme hodel policy. It SFAs rate the . Scores are ontent areas a stated). The L ty Prevention	ent Tool (WellS): includes 67 pc extent to whice alculated for core covered in the core will be could	ocal wellness policy (LWInt completed no later that not with their LWP, a dewithe LWP compares to a public, but there is no not allow services and their policy contains late amprehensiveness (extended to be policy) and strength (Policy Evaluation the distipation of the Windel policy).	an June 30, 2020. The scription of the SFA's model policy. A mandatory template ate how their policy be best practices for nguage related to it to which how strongly the rict has from The			3/	20/2020 8:17:25 AM
			ee, online tool SFAs may scription of progress ma					

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03/18/2020 Adult Meal Pri				Comments	Created	d Dv	Created Date
03/18/2020				Comments			
03/18/2020		·					
balances of \$5 or r procedure has been refunds when child review the <u>Financia</u>	more if no sib in changed so dren leave tho al Q&A poste es align with	olings." Discu that all free e district eve d on the <u>Fina</u> USDA and st	ssions with district staff ind Preduced-price eligible hour In when that is below \$5, as Incial Management webpaga Incial Management webpaga Incial Managements. Please al	licated that this seholds receive full s required. Please e and ensure the so ensure the			3/18/2020 3:21:05 PM
Student Meal A The SFA's food ser			unds will be made upon gra	aduation for	Created	а ву	Created Date
C4 34 3 5 3 4		.C				4 D	0
03/10/2020	1507	JUJ	Administrative Review A	Comments			
The SFA's current offered when speci indicated that alter receive a reimburs	written unpa ific criteria ar rnate meals a able meal re o reflect the	id meal charge re met. Howe are no longer gardless of a current pract	ge policy indicates that alte ever, discussions with the fo offered, and all students h ccount balance. Please ensi ices in the district and that	ood service director ave the option to ure that the written it is communicated		-	3/18/2020 3:26:05 PM
Unpaid Meal C	Charge Poli	cy Updates	S		Created	d By	Created Date
03/18/2020	1988	305	Administrative Review A	Comments			
student account ba households and red	alances. The covering the Fund 50 does	district then money owed	transfers money into Fund 5 takes on the responsibility I for meals. This practice is any bad debts and takes th	for contacting acceptable and			3/20/2020 8:12:35 AM
Student Meal D	Debts				Created	d By	Created Date
				Comments			
preparation HACCP reheated, and serv hot leftovers for fu patties are cooled,	process 3 it yed are consi iture use. For frozen, and process 3 m	ems. Howeve dered HACCF r example, if then reheate enu items. It	items that would be classifier, any items that are cooked process 3 items. This inclust the end of meal service, and and served at a later date is recommended to update is to reflect this. Administrative Review A	ed, cooled, ides the saving of unserved chicken e they would be the HACCP process			3/20/2020 8:13:54 AM
HACCP Proces	ss 3				Created	d By	Created Date
				Comments			
03/20/2020	1990	1400	Administrative Review A	.LL			
number of enrolled the proper parame number for each pi eligible (free, reduc software system (s	d students wi eters are set, rogram for e ced, paid) or such as enrol	th access to the edit chec ach school. I the edit che Ilment report	te on the monthly claims sh that meal. If everything is on the report should yield an act of the total enrollment or nuted the report do not match oth the sor eligibility reports), the	coded correctly and ccurate enrollment mber of students er reports in the			3/20/2020 8:15:45 AM
Enrollment on	Claims				Created	d By	Created Date
				Comments			
assessment report.	. If fully com	pleted, the re	eted report card to constitue port card meets all require Wellness Policy webpage for Administrative Review A	ements of the r more information.			
Following completion of	on of the too the report c	ol, a report is ard, and inst	generated. The SFA could dead include a copy of the Lo	choose to skip the ocal Wellness Policy			
			objectives and evaluate th		DISTRICT		

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	Sheboygan Falls School	District	
student prices. This method has consis However, there are also tools available used to determine the minimum prices	tes by charging a specific percentage more than the tently resulted in adequate adult meal prices. on the <u>Financial Management webpage</u> that can be that must be charged for adult meals annually: the eimbursement rate charts. Using these tools will no requirements continue to be met.		3/18/2020 3:14:25 PM
03/18/2020 1985 14			
	Comments		
Benefit Extensions		Created By	Created Date
may be eligible to receive benefit exter household who have matched to direct matches to identify extensions, which r buildings without unit numbers). It is h	rom the software system to identify students that sions from siblings or other children in the certification. This report likely uses address may not always be accurate (such as apartment ighly recommended that the determining official via this report to ensure accurate extension of		3/18/2020 3:09:15 PM
03/18/2020 1984 12	6 Administrative Review ALL		
	Comments		
Benefit Issuance Errors		Created By	Created Date
action section. Fiscal action will be asset was exceeded. There are a few remind • Applications submitted with a corresponding eligible assists only valid programs are SNA • For income applications, the application must match their box must be filled in and marconsidered complete. • The E code on direct certificated code cannot extend to other adopted or is otherwise no lot free meal benefit given to the for the duration of the school year. • The child must always receive example, if a child is approved later matches with a free concept extension from a sibling, the determined they are eligible. It is recommended to review the resoul webpage, including the webcasts. The substitute of the school of the school webpage, including the webcasts. The substitute of the school webpage, including the webcasts. The substitute of the school webpage, including the webcasts. The substitute of the school webpage, including the webcasts.	case numbers must also contain the name of the ance program name to be considered complete. The P/Food Share, TANF/W-2 Cash Benefits, and FDIPR. number of household members' names on the number listed in the household members box. The tech the number of names for the application to be still the number of names for the application to be still the number of names for the application to be still the number of names for the application to be still the number of names for the application to be still the number of names for the application to be still the number of names for the application to be still the number of names and some still the name of the names and names		3/18/2020 12:37:50 PM
03/10/2020 1903 13	Comments		
D' (C (18) 1) D' (
Direct Certification File Imports The direct certification (DC) match reports		Created By	Created Date
information system (SIS) with all free of free codes students may have matched SIS, all specific codes students match their meal benefit. For example, if a students match with the size of the size o	ort from 7/8/19 was uploaded into the student codes showing as "SNAP," instead of the variety of I with. When uploading the DC match files to the with should be pulled through and associated with udent matches with an M code, they should show up Free - SNAP." This is important for reporting and her extension of benefits. Please ensure the DC files and forward.		3/18/2020 12:15:58 PM
03/18/2020 1982 20	8 Administrative Review ALL		
	Comments		
Confirming Official Duties		Created By	Created Date
different person designated in each of t food service director (also the confirming official in approving applications in the When it is time for verification, the con any applications that they were initially	cannot be the same person. The SFA has a chese roles on the online contract. However, the ng official) occasionally assists the determining summer and early fall when the volume is high. firming official must ensure that they do not confirm responsible for approving—which may occasionally iew by the confirming official is to double check the		3/18/2020 12:07:24 PM

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		Sheboy	ygan Falls Schoo	District	
initial benefit determina could not double check		ng official made the initial	determination, they		
03/06/2020 19	09 211	Administrative Review	ALL		
			Comments		
Verification Result	s Letter			Created By	Created Date
it more accurately com benefits. If a household their documentation did they must submit docu	municates the requir I has their benefits d I not support their be mentation with their se reference page 59	Checked Your Application ements if the household cecreased as a result of veignefit or they did not subnapplication if they choose of the Eligibility Manual,	hooses to reapply for rification (such as if nit documentation), to reapply within the		3/6/2020 2:40:39 PM
03/06/2020 19	08 110	Administrative Review	ALL		
			Comments		
Letter Templates				Created By	Created Date
as part of the online fre application, the softwar approved. This approva to SFAs to ensure the r application denial, etc.)	ee/reduced-price mea re vendor distributing al process only involv notification letters (di a meet requirements. are system to the mo	nam (SNT) does not appro- al application process. If a pthese applications to hou es examination of the apprect certification, applicati It is highly recommended est updated DPI template Administrative Review	n SFA uses an online useholds must be DPI blication itself. It is up ion approval, d to annually compare letters.	-	3/6/2020 2:37:39 PM
			Comments		
Civil Rights Compl	la la 4 Dans a a Januara			Created By	Created Date
right to file a complaint may be written, verbal, processing complaints a Programs. It is recomm create written procedur occurring in real time; complaint, the SFA mus impede an individual's If a complaint of discrir be followed: 1. Document th Form (Espanda Submit comp Department of S. Webster S jessica.shark Maintain a Civil Rights of the Processing Submit some some processing Submit some processing Submit some processing Submit some some processing Submit some some some some some some some some	within 180 days of to or anonymous. All Salleging civil rights di leended SFAs use the res. An SFA may alway however, if an individed the provide them with right to file. Inination is received a secomplaint using the following of Public Instruction of treet Madison, WI 53 us@dpi.wi.gov. Complaint log at the side of anonymous provided the maintained in a second s	mination based on a prote he alleged discriminatory FAs must have procedure scrimination within the US Template Civil Rights Congys attempt to resolve a sidual states that they wish the information necessary at your district, the following USDA Program Discriminates of receiving the complait (DPI) Mail: Director, School 1707-7841 Fax: (608) 267 SFA to record any discrimination know.	action. Complaints as for receiving and SDA Child Nutrition applaint Procedures to ituation that is to file a civil rights at the description of the second	5	3/6/2020 2:36:46 PM
03/06/2020 18	93 211	Administrative Review	ALL		
			Comments		
Verification Notific	cation Letter			Created By	Created Date
verification so that it m documentation. Selecte assistance from any po	ore accurately commed households can su int in time between ted to provide the doc	Check Your Application" le junicates acceptable timef bmit documentation of inc he month prior to the app tumentation. Please refere template letter.	rames for come or receipt of dication and the time		3/6/2020 9:22:08 AM
03/06/2020 18	98 110	Administrative Review	ALL		

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Comments						
Direct Certification Letter	Created By	Created Date				
The direct certification (DC) notification letter should be updated so it more accurately communicates all necessary information. It is recommended to specify the reasons that a child may have matched to DC. The letter currently references an "application for educational benefits," however this should likely say "application for meal benefits." The letter should also clarify that eligibility due to status as a foster child does not extend to other children in the household, unless there is also a household member receiving benefits from an eligible assistance program. Finally, the letter should provide more detailed information about extension of benefits to other children in the household and more specific instructions on how to notify the school district of other children in the household not listed on the letter. It is highly recommended to reference the DPI DC template letter and adopt the language therein.		3/6/2020 9:45:15 AM				

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